Hello™
Customer Contact Services

Cost effective outbound contact centre services.

When was the last time you called your clients ?

Do your clients still know you value their business?

Hello is the answer!

Hello is owned and operated by the Royal Life Saving Society WA.

Hello Customer Contact Services are a shared call centre service that operates 24x7x365.

Simply put we can make the calls you can't.

Hello currently provides call centre services to many business, charities and government agencies throughout Australia.

Why don't you use Hello?

Outbound Customer Service

Introduction

Hello Customer Contact Services provides a comprehensive range of outbound client and customer services for both small business and large corporations alike.

Operating 24x7x365 we can improve your customer service by simply saying "Hello".

Customer Service Follow Up

Hello can make follow up calls to your clients to ensure they were happy with the service they received last time they purchased from you. We can collect value feedback about your service levels and identify any problems that clients may be having.

Thank You Calls

Hello can simply call your clients after a service visit and thank them for their business.

Customer Events

Hello can follow up invitations to special events or special offers and confirm attendance or participation.

Service Reminders

Hello can provide a cost effective service reminder call to clients that may be due to use your services again or may not have been in contact with you for some time. Let them know you're still there to help them.

New Product or Service Announcement

Hello can assist with contacting clients and letting them know of new and exciting product arrivals or changes to your service offerings. This can generate leads which will be passed back to your sales department for immediate action.

Surveys

Hello can provide a once off or ongoing survey process to monitor your performance and the ever changing needs of your clients. If there are things you would like to know from your customers or prospects but haven't been able to find time to ask , simply let Hello do the leg work for you.

Contact us and say Hello today

1800 730 333

Royal Life Saving
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